



The Cook Command Center is a secure centralized web interface that enables you to view features of any equipment anytime, anywhere, on any device. View your entire fleet activity remotely through a secure web portal. Maximize uptime, protection and compliance.



CustomerView

Secure web portal for viewing and managing all equipment, projects, and calls.

- ◆ Open Calls
- ◆ Projects
- ◆ Equipment survey
- ◆ Preventative maintenance records



RemoteView Alarm

View alarm activity remotely via secure web portal. Update and view current emergency notifications lists and limit control/access log-ins.



RemoteView Surveillance

Packaged to fit all levels of needs:

- ◆ **Monitoring**
 - 24x7 Health Monitoring
 - Notifications of failure
- ◆ **On-premise**
 - 24x7 Health Monitoring with immediate notification
 - Newer purchase a DVR again
 - Guaranteed 90-day retention on every camera
 - Unlimited remote and on-site support
- ◆ **Hosted**
 - Same as On-premise plus:
 - Unlimited remote and on-site support
 - All video replicated to cloud for redundancy



CaseManagement

Manage, track and share your surveillance video from a centralized web interface internally or externally.



RemoteView ATM | ITM

View your entire fleet activity remotely to a secure web portal. More uptime, protection and compliance.

- ◆ **Diagnostic**
Monitor, manage and maintain your ATMs and ITMs. Reduce service calls by 2/3 with remote troubleshooting and timely resolutions.
- ◆ **Security +**
Protect your devices with a security suite that includes Anti-Virus, Anti-Malware, and trusted App Control to prevent malicious attacks.
- ◆ **Patch Management**
Maintain compliance. Keep your ATMs secure with up-to-date Windows patches.
- ◆ **Marketing Screens**
Deploy advertisement screens to any and all ATMs, automatically, at times you choose.
- ◆ **EJ Archiving, Status and Analytics**
Automatically view and download EJ reports.
- ◆ **Backups**
Nightly image backups with ultra-fast recovery.
- ◆ **Connect**
Managed Wireless Connectivity
- ◆ **Suspicious Activity Notification**
Smart camera that flags loitering or suspicious activity. Cross references with transaction log.



RemoteView Access Control

Eliminate the need for physical on-site access control by using an All Inclusive Hosted Service. Allow our skilled team to add or delete users, provide fob and badge management, set access levels and distribute clearance to your location based upon instruction.

- ◆ Access key tracking and reporting additions