



COOK COMMAND CENTER

Cook Security Group created the Cook Command Center to provide our customers and fully interactive platform allowing users a comprehensive view of their current products and providers. Whether it be requesting service or viewing transactional data the Cook Command Center allows our customers the ability to view, manage and interact with their current line of Cook Security Group products.



Service & Preventative Maintenance

- Dashboard allows users to view an overarching display of their entire account including current locations, open security calls, open ATM calls and open PM calls
- Locations enables users to see and request service for desired locations
- Equipment provides users full list of current equipment for all locations
- Service Calls allows users to request service as well as see active service records with corresponding comments
- Projects empowers users to request quotes and see current state of ongoing projects
- Surveys provides users notes from previous and upcoming site surveys
- Preventative Maintenance permits users to see all preventative maintenance on their equipment

Alarm

- Provides customers with monitoring solutions for all of their surveillance needs

ATM

- Dashboard allow users to view overarching display of their entire ATM fleet including ATM statistics and current ATM status
- Analytics provides transactional data corresponding to all or individual ATM's within your fleet
- Activity illustrates all activity produced by all ATM terminals within their fleet
- Electronic Journals enables users to view detailed data, receipts and video of all transactions
- Details enables customers to view current state, manufacturer, model, hardware and software of all ATM's

Case Management

- Dashboard allows users to view overarching display of their unassigned, open and total active cases
- Cases provides customers the unique ability to share documents, videos, and images with internal and external individuals.

v. JEB.5.20

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